

#### **BOARD OF DIRECTORS**

#### METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

#### OPERATIONS AND SAFETY COMMITTEE

**THURSDAY, JULY 29, 2021** 

#### MARTA HEADQUARTERS

#### **MEETING MINUTES**

Committee Vice Chair Abdul-Salaam called the meeting to order at 9:48 a.m.

Board Members Present	Staff Members Present
Roberta Abdul-Salaam, Vice Chair	Jeffrey Parker
Robert L. Ashe III	Collie Greenwood
Jim Durrett	Rhonda Allen
Roderick Frierson	Luz Borrero
Freda B. Hardage	M. Scott Kreher
Al Pond	Elizabeth O'Neill
Rita Scott	Manjeet Ranu
Christopher Tomlinson <sup>1</sup>	Raj Srinath
Thomas Worthy	

Also in attendance: Board General Counsel Justice Leah Ward Sears of Smith, Gambrell & Russell, LLP; Juan Pittman of Frasca & Associates, LLC; other staff members: Phyllis Bryant, Kenya Hammond, Jacqueline Holland, Tyrene Huff, Keri Lee, Dean Mallis, Paula Nash, Eric Petersen, Amy Shumate, Kirk Talbott, and Sean Thomas.

- 1. <u>Approval of the June 24, 2021 Operations and Safety Committee Meeting Minutes</u>
  Committee Vice Chair Abdul-Salaam called for a motion to approve the minutes. A motion to approve was made by Board Member Durrett, seconded by Board Member Hardage.

  The minutes were approved unanimously by a vote of 7 to 0 with 8 members present.<sup>1</sup>
- 2. Resolution Authorizing the Award of a Contract for the Procurement of Inspection and Maintenance of Generator Services Authority-Wide, B46991 [Presentation attached]

Director of Facilities Sean Thomas presented the above resolution for approval. Board Member Ashe made a motion to approve the resolution, seconded by Board Member Hardage. The resolution was approved unanimously by a vote of 8 to 0 with 9 members present. 1

Vice Chair Abdul-Salaam opened the floor for comments and/or questions.

Board Member Ashe asked how the DBE goal was going to be satisfied. Paula Nash responded that they'd acquired a DBE to do the preventative maintenance inspections for this contract.

<sup>&</sup>lt;sup>1</sup>Christopher Tomlinson is Executive Director of the Georgia Regional Transportation Authority (GRTA).Per the MARTA Act, he is a non-voting member of the Board of Directors.

Board Member Scott asked what specifically happened to the first RFP. Sean Thomas responded that the vendor rescinded their bid because they had made some business changes. GM Parker said that the vendor was concerned about their ability to hire sufficient staff to provide the services for this contract.

Board Member Scott asked the name of the company. Sean Thomas responded Signal Point Systems.

Board Member Scott asked where Yancey Bros Company stood with their DBE goal of 24%. Legal Counsel Liz O'Neill responded that we would monitor their performance once they're awarded the contract.

Board Member Scott asked what does the acronym NFPA stands for. Sean Thomas responded that it stood for the National Fire Protection Agency.

# 3. Resolution Authorizing the Award of a Contract for the Procurement of MARTA Police Department (MPD) Uniforms and Equipment, IFB B45252A [Presentation attached]

AGM/Chief of Police & Emergency Management, M. Scott Kreher, presented the above resolution for approval. Board Member Hardage made a motion to approve the resolution, seconded by Board Member Pond. The resolution was approved unanimously by a vote of 8 to 0 with 9 members present.<sup>1</sup>

Vice Chair Abdul-Salaam opened the floor for comments and/or questions.

Board Member Durrett asked if the services that Galls will be providing tomorrow are the same services they provided yesterday, and we are saving over \$800,000. Chief Kreher responded that when he came on Board over a year ago, he looked at the history of how many uniforms were being distributed to officers and adjusted that number because he didn't feel that they needed that many uniforms.

Board Member Frierson asked how many different varieties of uniforms we have. Chief Kreher responded that we have quite a few and described them in further detail.

Vice Chair Abdul-Salaam requested to know about the differences in the uniforms that Cintas couldn't offer. Chief Kreher responded that the shirt he was wearing had fake buttons on the outside, but it also had a zipper behind it for safety reasons.

#### **4. Briefing – Technical Training** [Presentation attached]

Manager of Technical Training Bus, Rail, Track & Infrastructure Craft Training, Eric Petersen, provided the Committee with an overview regarding MARTA's Technical Training Branch.

Vice Chair Abdul-Salaam opened the floor for comments and/or questions.

Board Member Scott asked Deputy General Manager Greenwood if the apprenticeship program was an opportunity for the Fulton Technology Board. He responded that we are reviewing everything that MARTA is involved with to look for opportunities to lend themselves to that venture.

Board Member Durrett asked if candidates for Bus Operator need their commercial driver's license before they can apply. Eric Petersen responded they do not. The candidate will be sent to Georgia Piedmont to receive CDL Training and then they will go thru our Bus Operator program.

#### 5. Other Matters

- a. Vice Chair Abdul-Salaam advised the Committee to review the FY 2021 May Performance Indicators listed as information only in their packet.
- b. Board Member Pond asked Deputy General Manager Greenwood about the rapid decline of Mobility on time performance. He responded that there were 2 issues. One was a technical issue with our tablets, and it was resolved 4 or 5 weeks ago. The other issue is with one of our contractors and we have met with them and have a fix in place.
- c. Board Member Ashe asked General Manager Parker for an update on MARTA employee's vaccination rates. Mr. Parker responded that we are actively doing things to encourage employees to get vaccinated and to determine what is legal that we can do. Luz Borrero reported that we are a little above 42%. She said we partnered with CVS and the Urban League to do 3 onsite vaccination clinics and had 160 employees to participate. We have also been doing raffles. Mr. Parker suggested that we come back with a comprehensive briefing about where we are working to get to at the next Work Session to ultimately align with the Board. We will lay out how we get from a number that is bothersome to where we as an employer should be. We recognize that we must take some deliberate actions that will be controversial with some of our employees to get a healthier environment.

#### 6. Adjournment

The Committee meeting adjourned at 10:43 a.m.

Respectfully submitted,

Tyrene L. Huff

Tyrene L. Huff

Assistant Secretary to the Board

YouTube Link: https://youtu.be/Nii7-LcxiGE



### **Resolution Authorizing Award**

IFB 46991 Authority-wide Service Agreement for Inspection & Repair of Generator Equipment









#### **COMPLIANCE REQUIREMENTS**

- NFPA 110 Standard for Emergency Power
- EPA Regulations for stationary engines
- EPD compliance for fuel storage
- Regulations for various municipalities

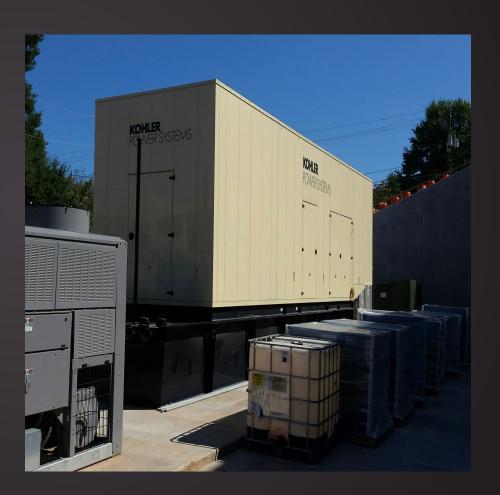




# **Equipment Overview**

30 + stationary units support critical functions

- emergency egress lighting
- fire protection systems
- CNG functions/detection
- fueling systems
- Various communication systems





## **State of Good Repair**



- EPSS systems upgraded
- Approximately 20 units installed in the past 5 years
- Integrated into Building Automation system
- Provides real-time data for run times, power loss, fuel levels, engine dashboard, etc.



### **Bid Timeline**



Bid Opening
Evaluation
Determination



Recommendation 1
April O&S
Bid rescinded - June



Recommendation 2

July O&S

Yancey Power Solutions



#### Recommendation

Contract: IFB 46991

Vendor: Yancey Power Solutions

Award: \$371,327

Terms: (2) Base Years + (3) 1-year options

DBE: 18% Goal; 24% commitment

# marta

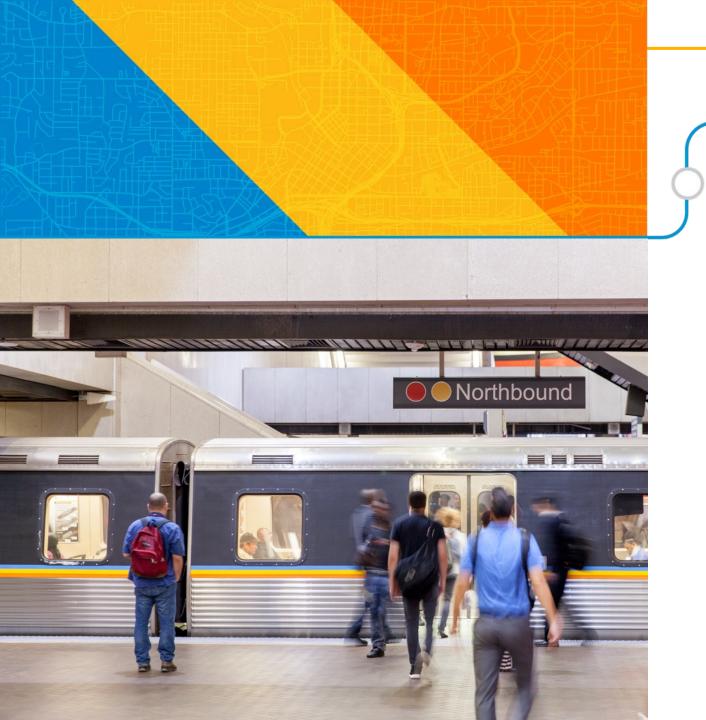
# Thank You







OPS/Safety Committee July 29, 2021







#### **History**

- Current vendor Galls contract expired 12/2020; Working under extension expiring Sept 12, 2021.
- Original request included equipment and uniforms together with a cost of \$2.5 million for 3 years/1 year option
- CEO Parker requested MPD to revisit how contract parameters were developed for potential cost savings/more participation.
- Current contract proposal divided into two separate groups: Uniforms and Equipment
- 37 vendors initially expressed interest; 2 submitted bids for both groups

#### **Results of current bids**

- Bids received from Galls and Cintas for both groups
- Cintas was deemed not responsible for both groups:
  - Could not provide majority of equipment required
  - Uniform examples provided were deemed inadequate in a police environment, safety features not present and they did not provide samples for many of MPD uniforms
- Galls deemed responsible for both groups:
  - Galls is current MPD vendor for equipment and uniforms, thus allowing seamless continuation of services.
  - Galls has positive history with MPD and many other police agencies in the region.
  - Free-standing large store for customer service.







#### Cost/DBE

- Cintas uniform bid \$1.3 million
- Galls uniform bid \$1.3 million
- Cintas equipment bid \$91K (due to not bidding on several equipment items)
- Galls equipment bid \$336K (bid on all equipment required by MPD)
- Total cost on original request \$2,524,346.62 (Galls)
- Current cost \$1,696,663.17 for 3 years/1 option year (Galls)
- Savings over original request is \$827,683.45 (3 years/1 option year)
- DBE goal set at 6%; Galls met the goal



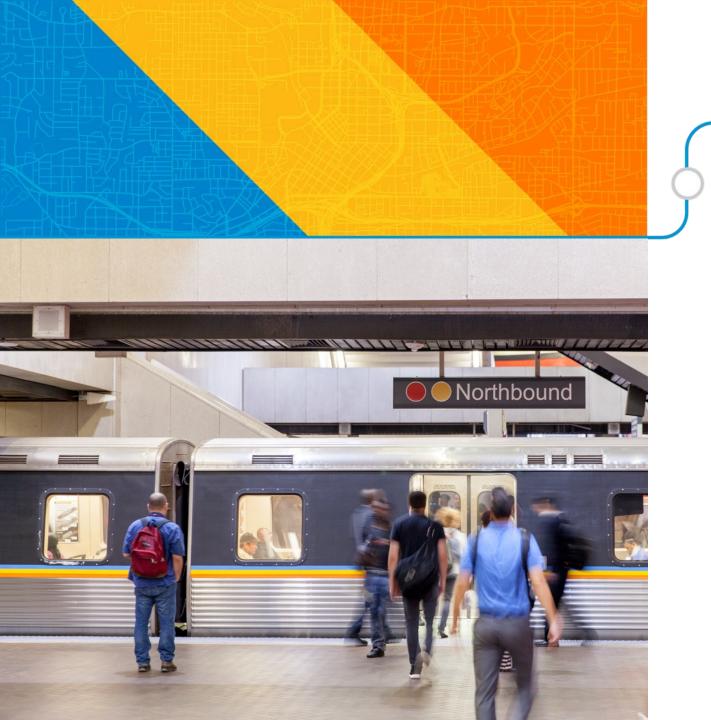
#### Summary

- Original contract request was split into two categories, Equipment and Uniform, to allow more opportunities for bids and cost savings. Two vendors deemed responsive to new request.
- Cintas deemed not responsible for both categories.
- Galls deemed responsible for both categories.
- Cost reduced over \$800K after scrubbed by MPD.
- DBE goal of 6% met.
- Respectfully requesting authorization to enter a contract (IFB:B45252A) with Galls for MPD uniform and equipment needs in the amount of \$1,696,663.17 for 3 years with a 1-year option.



Thank You





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# **Technical Training Briefing**

Eric Petersen Manager, Technical Training

July 29, 2021



# **Table of Contents**

- Our Mission
- Who Technical Training is as a Team
- Our Training Outlined
- COVID
- How we Communicate to our Client Groups



#### **MARTA Priorities – How Technical Training fits in**

Everyday, we will do our part at MARTA to operate a transit system that:

- 1. Consistently provides excellence in customer service
- 2. Delivers the capital program with speed and efficiency
- 3. Strengthens the MARTA brand
- Demonstrates fiscal responsibility





# **Operations Technical Training**

#### **Core Roles**

- Operational Policy/Procedure
- Operations Craft Job Skills
  - Operator
  - Maintainer
  - Worker
- 40 Employees





#### **Technical Training - Organization**

(1) Manager of Technical Training Office Administrator I Reporting Structure (1) (1) Deputy Chief, Rail – 1 Sr. Instructor – Rail Sr. Instructor – Bus Sr. Instructor – Bus Sr. Instructor – Infrastructure Manager, Tech Trng – 1 Transportation (1) Maintenance (1) (1) (1) Instructors Sr. Instructors – 4 Instructors Instructors Instructors (11)(6) (6) (11)Instructors – 34 Administrator - 1

Deputy Chief of Rail



## **Technical Training – Organization Summarized**

- 21 Years of Average Craft Tenure
- 13 Years of Average MARTA Tenure
- 50% were Transit Frontline Supervisors
- 38% have worked at another transit agency
- = A whole lot of Experience



#### **Technical Training – Accomplishments during past 4 years**

Bus Operator Training - Shortened 14 Weeks to 8 Weeks

Bus Incidents decreased 28% prior to COVID

Wayside Training Best Practices Audit

Training Contract Language & Policy Documents



#### **Technical Training – What we do**

# Certification / Recertification Training

- Operators
- Supervisors
- Rail Controllers
- Track Inspectors
- Equipment Operators
- Wayside Personnel

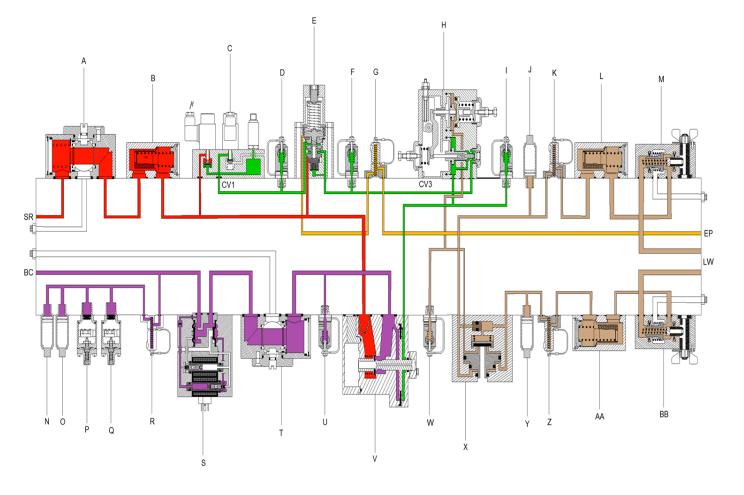




#### **Technical Training – What we do**

## **Technical Training**

- Electronic
- Electro-mechanical
- Mechanical Training
- Track Training





#### **Technical Training – What we do**

# Apprenticeship Training – Bus Maintenance







#### Pandemic – We kept on going

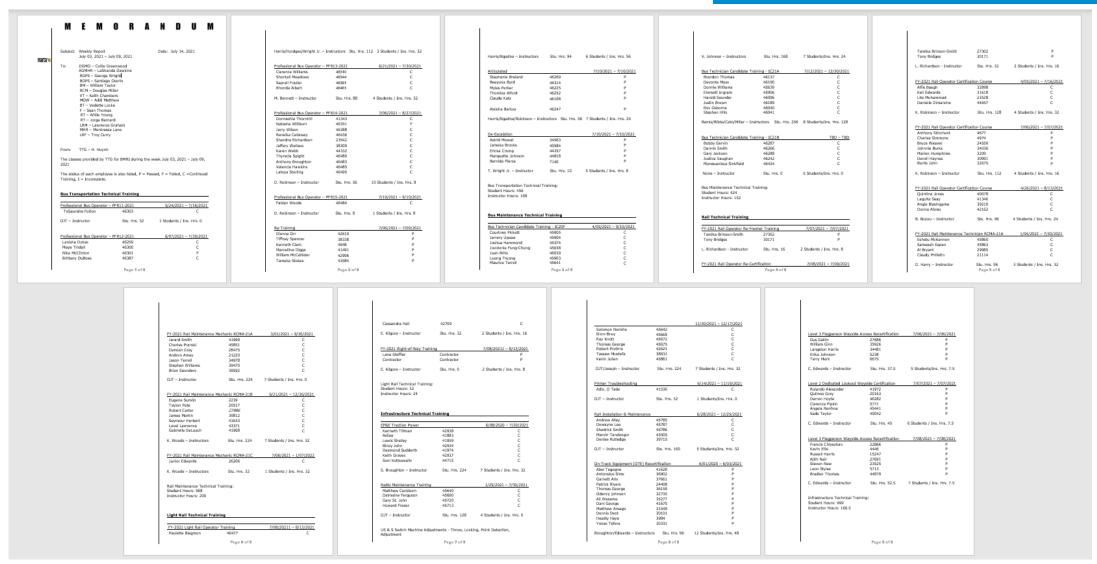
From Jan 2020 through Jun 2021

#### Certifications & Recertifications

- Wayside 1782
- Bus Operators 907
- Rail Operators 154
- Light Rail Operators 12

#### Technical Training – How we communicate what we're doing





#### How we communicate what we're doing





#### Technical **Training** Newsletter

Biweekh

**June 2021** 

EDITED BY H. HUYNH

Open Positions o wil Instructor, Bus Transportation - requisitioned

#### Training Groups

Bus Maintenance Training currently in session with 19 Bus Technicians, 15 Bus Technicians are in class or are performing on-the-job training while other 4 Bus Technicians are hostling while awaiting upcoming class sessions.

Bus Transportation Training currently in session with 18 Bus Operator Candidates in the classroom and/or behind the wheel training. Bus Transportation Training not only provides new operators training but also performs recertification, retraining and articulated bus training ongoing weekly.

Rail Training is currently in session with 7 Journeymen-level Mechanics and 4 technicians on Rail Maintenance Training. Also, Rail Training recently started another Journeymen-level Mechanics class with 7 students. On the other hand, Rail Operations Training in session with 2 Rail Operators Certification classes with total 9 Operators. Rail Operations training continues to provide an annual recertification and retraining for numerous Rail employees ongoing weekly.

Infrastructure Training currently in session with 7 Journey-level EP&E technicians in training, (below)



Pictured: EP&E students are preparing fo CDL training driving test.

4 Radio Maintenance technicians onjob-training and 8 ATC Journeymen technicians that either in class or are performing on-the-job training. In addition, Computer Maintenance class recently started as well as the Track Walker class. Nonetheless, Infrastructure Training has an ongoing weekly Wayside Access Certification and Recertification along with On-Track Equipment (OTE) training as well as Safety and CPR Training (below).



Streetcar Training is focusing recertifying and retraining for Light Rail Operators as well as Right-Of-Way personnel

\* Congratulations **★10 Bus Operators will be** graduating on July 2, 2021

Technical Training's Safety



are on the 1st Wednesday of each month following the

Manager - Sr. Instructor meetings occur each Wednesday morning (below)



Our next monthly Safety Meeting will be on Wednesday. July 7th at 1030 hours via Microsoft Teams Meeting.

Bus Transportation Training - recent Safety Meeting 6/29/2021 (below)



and the next monthly Safety Meeting will be on July 27th at 1400 hours via Microsoft Team Meeting.

Bus Maintenance Training - recent Safety Meeting 6/30/2021 and the next monthly Safety Meeting will be on July 28th at 0700 hours via Skype for Business.

#### Training Group Summaries

Bus Transportation Training will be focused for the foreseeable future on the New Blended Operator Classroom Training which incorporates Simulator training with traditional classroom and behindthe-wheel training.

Bus Maintenance Training currently has a large number (19) of Bus Technician Candidates (6 month) and Bus Maintenance Apprenticeship Candidates (2 year) to move through the rigorous Bus Maintenance craft curriculum. The focus will be to get these candidates trained for their duties in the most efficient and effective manner possible.

Rail Transportation Training is in the process of being updated with Technical Training staff, TTS contractors and Learning & Development curriculum developers all working together to create training that will blend the use of simulator, classroom and on-train curriculum to its best measures. At the same time Rail Operations Training continues to focus on certifications and annual recertification for Rail Operators. Supervisors and Controllers. Railcar Maintenance Training is now working in coordination with Streetcar's Maintenance Supervisors Vehicle training to both the new and incumbent workforce. Infrastructure is rolling out tom multiple groups (Computer Maintenance, Bus Maintenance, Railcar Maintenance, Radio Maintenance and Train Control their newly prepared Networking series of courses which support the technician's ability to understand,

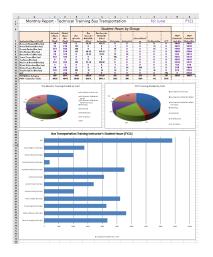
repair, initiate and create working computer networks with networked peripherals.

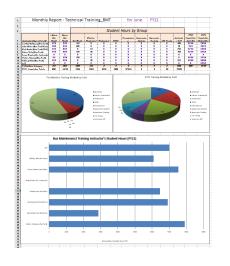
Apprenticeship and Journeylevel currently in session:

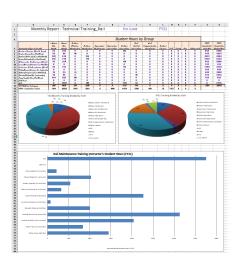
- Professional Bus Operator, PRF10-2021, 10 Students, 5/10/2021 to
- Professional Bus Operator, PRF11-2021, 1 Students, 5/24/2021 to
- Professional Bus Operator, PRF12-2021, 3 Students, 6/07/2021 to
- Professional Bus Operator, PRF13-2021, 4 Students, 6/21/2021 to
- Bus Maintenance, Technician IC20F. 7 Students, 4/05/2021 to 9/10/2021
- Bus Maintenance, Technician IC21A. 8 Students. 7/12/2021 to 12/30/2021
- Bus Maintenance. Technician IC21B, 4 Students, TBD
- Rail Operators Certification, 4 Students, 4/06/2021 to 07/16/2021
- Rail Operators Certification, 5 Students, 4/26/2021 to 08/13/2021
- Rail Maintenance Technician RCMA-21A, 4 Students, 1/04/2021 to 07/30/2021
- A Rail Maintenance Mechanic RCMA-21A. 7 Students. 3/01/2021 to 09/30/2021
- Rail Maintenance Mechanic RCMA-21B. 7 Students. 6/21/2021 to 12/30/2021
- Infrastructure. Traction Power Training, 7 EP&E students, 6/08/2020 to 6/08/2021
- Infrastructure, ATC Journeymen Class 2020. 7 students. 11/30/20 to
- Infrastructure, Radio Maintenance Training 2021, 4 students, 1/25/21 to
- 4 Infrastructure, Computer Maintenance Training 2021, 1 student, 6/07/21 to 12/07/2021
- Infrastructure, Track Training 2021, 4 students, 6/21/21 to 12/25/2021

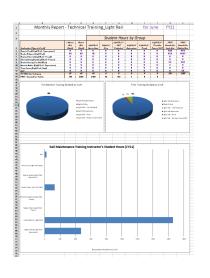


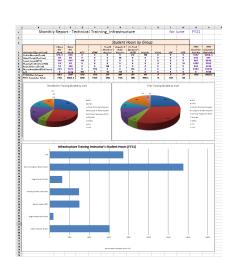
# Monthly Reports











Bus Transportation

Bus Maintenance

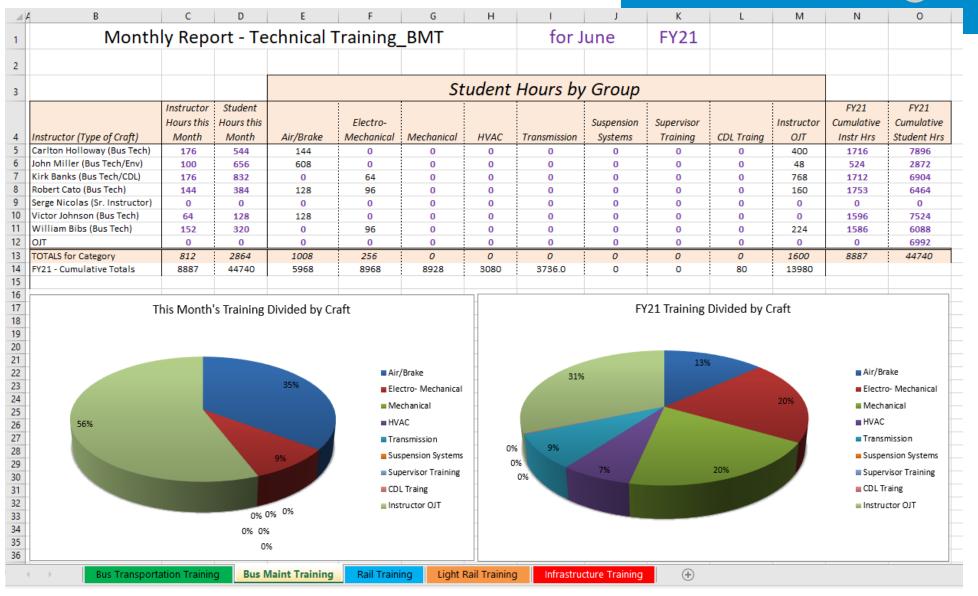
Rail
Transportation &
Maintenance

Light Rail
Transportation &
Maintenance

Infrastructure Maintenance

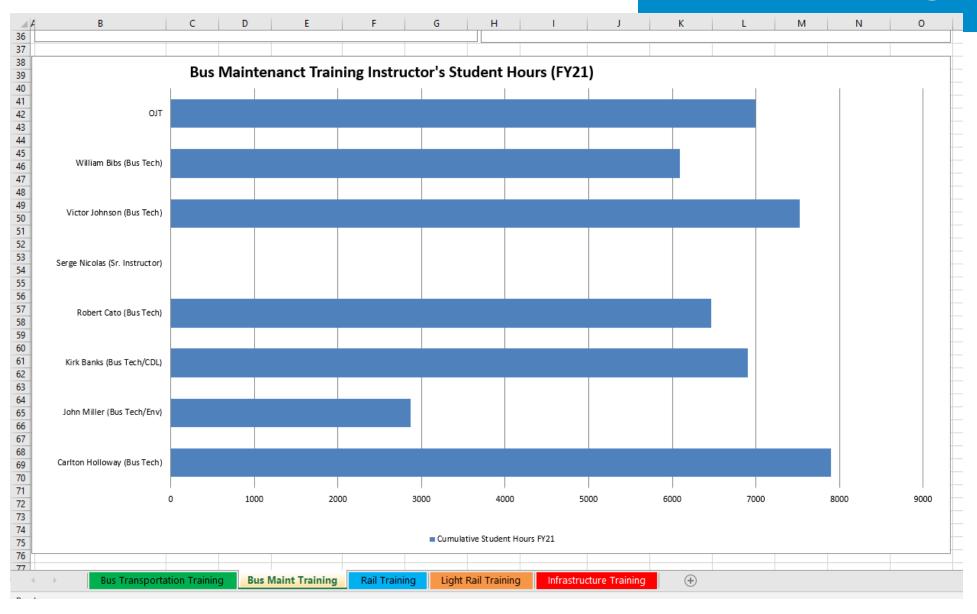
#### How we communicate what we're doing





#### How we communicate what we're doing







# Technical Training

Each one Lifting Others





Thank You

